GOLD CROSS
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PRESS RELEASE

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FOR IMMEDIATE RELEASE

Gold Cross EMS Earns Accreditation as an Emergency Medical Dispatch Center of Excellence from the International Academies of Emergency Dispatch

Gold Cross EMS has been approved as an Emergency Medical Dispatch Center of Excellence on 9/22/2016 by the Board of Accreditation of the International Academies of Emergency Dispatch (IAED). Therefore, Gold Cross EMS earned the distinguished honor of becoming the 222nd Emergency Medical Dispatch Accredited Center in the world, and only the 6th in the state of Georgia out of hundreds of dispatch centers.

The IAED is a non-profit standard-setting organization promoting safe and effective emergency dispatch services worldwide. Comprised of four allied Academies for medical, fire, police and emergency communication nurse system dispatching, the IAED supports first responder related research, unified protocol application, legislation for emergency call center regulation, and strengthening the emergency dispatch community through education, certification, and accreditation. An Accredited Center of Excellence (ACE) is the highest distinction in 9-1-1 emergency communication services.

"To be the only Emergency Medical Dispatch Center in the eastern part of the state is a very significant achievement that we are very proud of. Our team has spent an enormous amount of time and resources to establish the best training program in the state," stated CEO Vince Brogdon.

Gold Cross EMS achieved accreditation for demonstrating compliance to the Medical Priority Dispatch System (MPDS) and the associated "20 Points of Excellence." The "20 Points of Excellence," encompass international practice standards of excellence for Emergency Medical Dispatch (EMD). This level of operational effectiveness addresses system oversight, quality improvement programs, and individual certification of all emergency call-takers. Accreditation is a voluntary accomplishment that demonstrates an unprecedented dedication to public safety from not only each individual within the communications center, but also the administration.

CAAS ACCREDITED

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Gold Cross EMS Director of Communications Major Christa Duckworth was instrumental in getting this achievement. "I am so proud of the hard work of the communication officers here. Every one of my Communication Officers went through EMD School and all obtained their EMD Certification. To be only the 6th accredited center in Georgia is very exciting" stated Duckworth

CEO Vince Brogdon also said, "This is very important for the community as well. Having an accredited dispatch center ensures consistency for every medical call placed with 911. You never have to worry about getting differencing information from one dispatcher to the next. They are all highly trained and follow the same strict EMD protocols."

Gold Cross EMS achieved their CAAS Accreditation earlier in the year as well. This accreditation for the Dispatch Center further exemplifies Gold Cross EMS dedication to quality care.